



The Trust endeavours to ensure that the information given here is accurate and impartial.

If you require this information in another language, large print, audio (CD or tape) or braille, please email the Patient Information team at patient.information@ulh.nhs.uk

Excellence in rural healthcare



Chemotherapy/ Haematology Suite

Pilgrim Hospital - Telephone 01205 364801
Chemotherapy suite - Direct line 01205 446548

www.ulh.nhs.uk

Aim of the leaflet

This leaflet aims to provide information which will help you when you visit the Chemotherapy Suite for the first time.

Eating and drinking

Please eat and drink as normal before your chemotherapy appointment. Continue to take your regular medications as prescribed.

Refreshments

Drinks will be provided for you during your treatment time. A sandwich and snacks will be provided for you if your treatment runs over the lunchtime period. Please feel free to bring cold drinks and snacks with you if you prefer.

Visitors

Due to the high workload in the chemotherapy suite we are unable to allow patients to bring a visitor in to the treatment area unless the nurse feels it necessary to do so. Visitors are welcome to wait in the waiting room. Alternatively you will find a café at main reception along with a newsagent. The pilgrim restaurant is also open from 7.45am Monday to Friday.

During treatment

Once your treatment has started you will not be able to leave the unit except to use the toilets.

We do not have toilet facilities for relatives. Public toilets can be found at main reception and near the restaurant.

Please feel free to bring something to pass the time, i.e. book, magazine, personal music device (must be battery operated).

Vaccinations

Whilst receiving your chemotherapy treatment most consultants recommend a flu vaccination. Please check with your consultant about other vaccines.

Car parking

Whilst you are receiving your chemotherapy treatment you will be entitled to free car parking. Please make sure you have your vehicle number plate each time you visit us for treatment. You will be asked to enter this number very clearly on a form with our receptionist. Failure to provide this may result in a fine.

Hospital transport

Hospital transport is only available in exceptional circumstances. You should make your own arrangements to get to your appointments.

Please speak to the Chemotherapy Nurses if you have transport difficulties.

Contact details

If you have any questions about any of the information contained in this leaflet please contact:

Chemotherapy suite 01205 446548

Ward 7A 01205 445347 evenings and weekends

The chemotherapy suite is open between the hours of 8.00am and 6.00pm, Monday to Friday excluding bank holidays.